

ABOUT VICTOR BUCK SERVICES

Victor Buck Services launched in 2000 as a financial document management and distribution service provider, with PSF status in Luxembourg.


We are an international firm offering full-scope services in information and data extraction, management, storage, protection and distribution essential to business activities.

Over 900 entities worldwide benefit from our expertise in customer communication, content and document outsourcing services.

VICTOR BUCK SERVICES' DIGITAL MAILROOM

We take the pain out of managing your mail.

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IS YOUR MAILROOM MANAGEMENT A KEY BUSINESS ASSET?

Do your teams waste time sorting through inbound mail?

Is the specific piece of information they need to respond to a client or move forward on a project at their fingertips?

Is your company effortlessly compliant with GDPR, storage and document destruction standards?

Your company's mail management should be a strategic asset that boosts your performance and reputation.

Today's business environment is fast-paced and unforgiving. Information has to be accessible securely from anywhere 24/7. Client satisfaction rests largely on reliable and swift responses to queries.

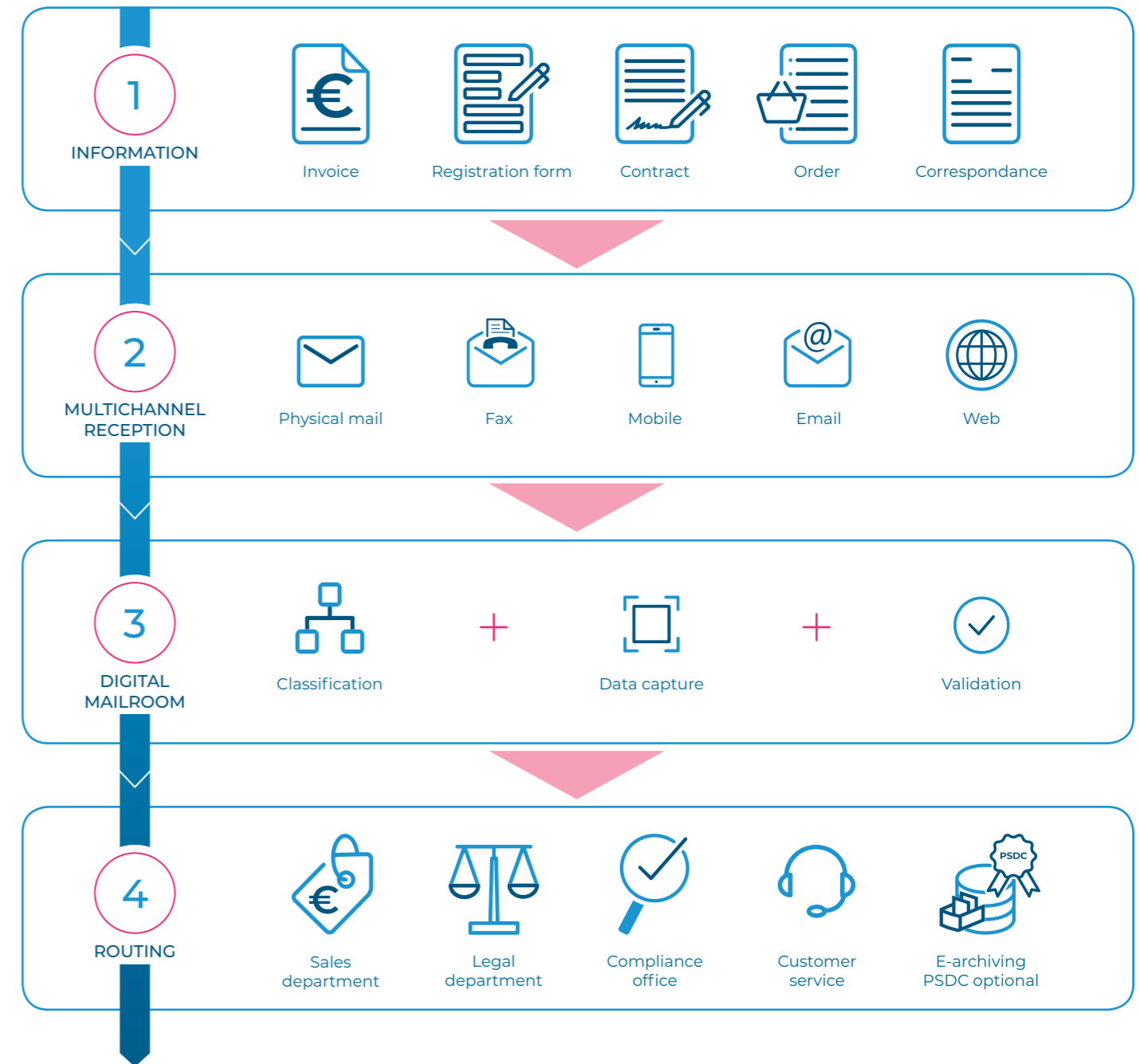
Ever-evolving regulations about traceability, e-archiving and document destruction are increasingly burdensome to meet.

WE TAKE THE HEADACHE OUT OF YOUR MAIL MANAGEMENT CHALLENGES

Our digital mailroom is a comprehensive solution that covers the entire life cycle of your company's inbound multichannel communications, from retrieval to conservation and destruction.

On site or off, Victor Buck Services takes care of all mailroom processes with our state-of-the-art solution and leading-edge equipment.

Our digital mailroom is available for both physical and digital channels (email, fax, mobile). Your inbound mail is received, processed and routed according to pre-established business rules.



CENTRALIZED

Our digital mailroom automatically collects, sorts and dispatches your inbound communications to the proper workflow or person, making it available in the channel preferred.

AUTOMATED

Documents are digitalized, organized, and made available 24/7 in line with client-defined business rules. On option, our solution's cutting-edge recognition capabilities extract data even from handwritten documents, making information instantly actionable.

SMART

Our real-time dashboard enables your teams to track any document being processed in the workflow. Our quality standards and certifications ensure your mail is traceable, secure, and compliant with the latest regulations, such as GDPR.

OUR DIGITAL MAILROOM IS F.I.R.S.T. IN THE INDUSTRY

- FAST**
 Our automated inbound communications processes save you time. And if we retrieve your incoming mail right from the Luxembourg postal sorting facility, you jump ahead of the competition!
- SECURE**
 We hold PSF status, offer Tier IV data centers, and are ISO27001-certified to handle your document digitalization and e-archiving needs. In addition, our PSDC accreditation guarantees your archived documents conserve probative value.
- INTELLIGENT**
 Cutting-edge recognition capabilities (OCR) and machine learning keep boosting performance and accuracy. Our envelope-tagging technology allows us to handle returned mail without having to open the envelope.
- TAILORED**
 Our digital mailroom solution is flexible, designed to suit each client's needs.
- RELIABLE**
 Our state-of-the art equipment and automated processes limit the need for human intervention, reduce errors and ensure traceability. Our client service is world-class and available 24/7.